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Harmonise case sensitivity between campaign names and profile fields [Open Discussion](#)

- EM Elise Menkveld
- **Forum name:** #Verbetervoorstellen

Profile fields are not case-sensitive, but in campaigns, the same fields are. This creates an inconsistent user experience and increases the risk of errors, for example, when a field in a campaign is not recognized due to a minor capitalisation mismatch (e.g. language code is NL vs. nl).

In profiles it did show results with the small letters 'nl' while in campaigns it doesn't get recognized. Please align in whichever way.

Comment (1)

Koen Meulenkamp

2 weeks ago

I find this annoying as well, I thought about this problem a while ago. What would be fantastic is if we as user were able to select ourselves with a checkbox. Check = case sensitive / non-checked = not case sensitive.