Which questions can I address to Deployteq Support?

Boyke ten Broeke - 2026-02-12 - Comments (0) - General

Deployteq Support

The primary goal of Deployteq Support is to handle technical issues encountered within Deployteq.

This includes:

- Standard Deployteq components and features.
- Custom developments created specifically for a customer.
- Additional Deployteq modules purchased from the Deployteq Store. Support can be provided for incoming data in Deployteq related to these modules.

Our Support Desk can be reached via:

- Phone: +31 30 - 698 80 80 (option 1)
- Email: support@deployteq.com
- The contact form on the Support Portal

What information is required for us to process your request?

To properly analyze your question, please provide the following details:

- **Portal / Brand**: In which portal or brand are you working? Please include the relevant link(s).
- **Item**: Which campaign, page, email, or integration does this concern? Add a link where possible.
- **Result**: What did you expect to happen, and what actually happened?
- **History**: Has this worked before? If so, until when?

Design and configuration questions

Questions related to content or design issues — such as questions about a campaign setup, problems with the layout of an email or page in HTML or CSS — can be handled by our Campaign Services department, who will be happy to assist you further. Please note that this could come at an extra cost.

You can contact them directly by emailing project-inbox@deployteq.com, or by reaching out to our Support Desk.

Your question will then be forwarded to our Campaign Services team, who will provide you with further information and support.