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Boyke ten Broeke - 2025-10-09 - Comments (0) - General

Deployteq Support

The primary goal of Deployteq Support is to handle technical issues encountered within Deployteq.

This includes:

- Standard Deployteq components and features.
- Custom developments created specifically for a customer.
- Additional Deployteq modules purchased from the Deployteq Store. Support can be provided for incoming data in Deployteq related to these modules.

Our Support Desk can be reached via:

- Phone: +31 30 698 80 80 (option 1)
- Email: support@deployteq.com
- The contact form on the Support Portal

What information is required for us to process your request?

To properly analyze your question, please provide the following details:

- Portal / Brand: In which portal or brand are you working? Please include the relevant link(s).
- Item: Which campaign, page, email, or integration does this concern? Add a link where possible.
- Result: What did you expect to happen, and what actually happened?
- **History**: Has this worked before? If so, until when?

Design and configuration questions

Questions related to content or design issues — such as problems with the layout of an email or page in HTML or CSS — can be handled by our Campaign Services department, who will be happy to assist you further.

You can contact them directly by emailing project-inbox@deployteq.com, or by reaching out to our Support Desk.

 $Your \ question \ will \ then \ be \ forwarded \ to \ our \ Campaign \ Services \ team, \ who \ will \ provide \ you \ with \ further information \ and \ support.$