



[News](#) > [Solved](#) > [\[SOLVED\] Vertraagde aflevering van EBE bestanden](#)

[SOLVED] Delayed EBE processing

2026-04-28 - Holger Houdijk - [Comment \(1\)](#) - [Solved](#)

Update 2026-04-29 11:00:

Processing of EBE files has been restored and delayed files have been delivered.

We are currently experiencing a service disruption in the processing of Event Based Exports (EBE). As a result, files may be delayed or have not yet been delivered.

- Status: Our technical team is working with high priority to resolve this issue.
- What does this mean for you? No action is required on your part. Once the issue is resolved, all pending files will be delivered automatically.
- What is an EBE? For more information on what an EBE file is exactly, you can consult [our documentation here](#).

Comment (1)

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EE **Erica van Esch**

2 months ago

Hi, is bovenstaande inmiddels opgelost? Worden de bestanden met terugwerkende kracht aangeleverd?